



THE COTTAGE

RESIDENTIAL CARE HOME



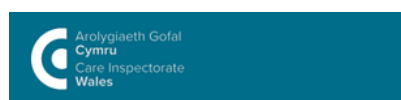
The Cottage Care Home can be found in a characterful century-old former school on Hendy Road, just a two-minute drive from Mold town centre.

Recently reopened following a significant refurbishment, The Cottage provides 46 bedrooms, all with their own ensuite wet room, enabling the home to care for up to 46 residents.

The Cottage combines the character and charm of its original building with comfortable, modern accommodation. Many bedrooms benefit from wonderful far-reaching countryside views, while residents can also enjoy attractive gardens and outdoor areas.

Independently rated GOOD

The Cottage was rated GOOD in all areas following its inspection in April 2026.



The Cottage Care Home is regulated and inspected by Care Inspectorate Wales and received the following ratings:

 Well-being	Good
 Care and Support	Good
 Environment	Good
 Leadership and Management	Good

OUR HOME IS YOUR HOME

We know that moving into a care home is a big step, and we want to make that process as seamless as possible.

At The Cottage, we offer a safe and friendly environment where trained staff are ready to assist you 24 hours a day, enabling you live in a safe environment that offers freedom of choice, privacy, and dignity.

Care types offered at The Cottage



Residential Care

Everyday support with personal care, meals and daily living, while helping you maintain your independence, choices and quality of life.



Dementia Care

Individualised care for people living with early-stage or mild dementia, centred around familiarity, reassurance, safety and wellbeing.



Respite Care

A short-term stay providing all the care and support you need, whether following illness or to give family carers a well-earned break.

THE CARING TEAM AT THE COTTAGE

The Registered Manager, Helen Jakeman, is supported by a whole range of devoted staff including a deputy manager, administrator, senior care staff, care assistants, cooks, housekeepers, wellbeing staff and maintenance colleagues.

Our caring and qualified team are always on hand. They are on duty day and night, and have been carefully selected and trained to deliver sensitive and skilful care.

Many members of the team live locally and are familiar with Mold and the surrounding area, which residents often find reassuring.

The housekeeping team works especially hard to maintain high standards of cleanliness throughout the home.

At night our team check and secure the building and make checks to ensure you are comfortable, if you wish. Residents can always call for immediate assistance if needed.

The Cottage is fully committed to staff training and development. Most staff have diplomas in Adult Social Care. All new care staff receive mandatory training prior to working in the home and also undertake the Care Certificate.



‘My aim is simple – to create a home where every resident feels safe, valued and truly at home.’

Helen Jakeman, Home Manager



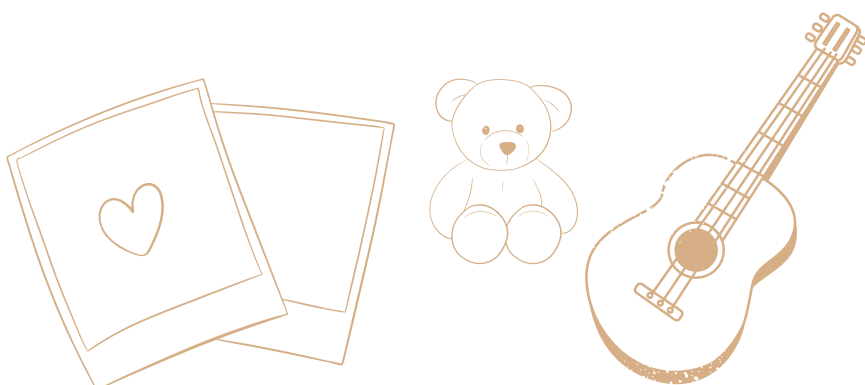
BEDROOMS - MAKE THIS HOME YOUR OWN

Many bedrooms enjoy lovely outlooks across the gardens or surrounding countryside, with some wonderful far-reaching views from the home.

Your space should reflect your life, and you are welcome to bring as many personal possessions as can be accommodated, including furniture, photographs and ornaments, to make your room truly feel like your own.

Our rooms are furnished to a high standard, with Wi-Fi, call bell and telephone points.

All the rooms benefit from an ensuite wet room with shower, however all are unique and of different sizes, with individual layouts.



SPECIALIST CARE HOME FACILITIES

The Cottage has an extensive range of specialist equipment to cater for individual needs. Each bedroom has an ensuite wet room with shower and an electric height-adjustable, reclining bed. The home also has assisted power-operated baths and assisted shower rooms. Facilities include a passenger lift and in-house laundry (apart from dry-cleaning). There is a nurse call system throughout the home, as well as a comprehensive fire detection system.

Residents are supported by a local GP practice, with weekly ward rounds at The Cottage, helping to provide continuity of medical care and regular clinical oversight

A hairdresser and chiropodist visit The Cottage regularly for appointments. These services incur an additional charge.

FACILITIES IN THE HOME

- 46 Bedrooms
- Ensuite Shower Rooms
- Call Bell System
- 24/7 Care
- Personalised Care Plan
- Activities Programme
- Laundry
- Home Cooked Meals
- Resident Lounges
- Large Established Gardens
- Dining Rooms
- Conservatory
- Wi-Fi
- Lift
- Car Park
- Quiet Areas



STAYING CONNECTED

Family and friends are an important part of life at The Cottage, and you'll often see visitors around the home enjoying a cup of tea or coffee and spending time with their loved ones.

We have a secure signing-in process, but otherwise our doors are open and families and friends are warmly welcomed. The only exceptions may be at certain mealtimes, when we protect residents' privacy and allow everyone to enjoy their meal comfortably.

You can spend time together in your own room, relax in one of our communal areas or enjoy a stroll and some fresh air in the gardens.

Residents are also encouraged to maintain their lives and relationships outside the home, whether joining family and friends for a meal, an excursion or simply a day out together.

There are plenty of opportunities to build new friendships within The Cottage too, and our friendly team is always there for a chat and some company. Welsh is also part of everyday life at The Cottage, with several residents and team members speaking fluent Welsh, helping Welsh-speaking residents feel at home.



TASTY HOME COOKED FOOD

Our Cook, is supported by kitchen assistants who work together to prepare enjoyable, home-cooked meals.

Menus are regularly reviewed, with residents' tastes, preferences and dietary requirements always taken into consideration.

For residents who require additional support with eating and swallowing, our kitchen team can prepare texture-modified and blended meals in line with IDDSI guidelines, helping to ensure food is both safe and enjoyable.

Mealtimes are flexible, with residents able to enjoy meals in the dining room or, if preferred, in their own room.



DEVELOPING YOUR CARE PLAN

Listening to you is where good care begins. From the moment you consider making The Cottage your home, we take time to understand your needs, preferences, routines and what matters most to you.

Your resident-led care plan is central to this. It helps us understand not only the support you need, but what living a good and fulfilling life means to you.

Your plan includes your preferred daily routines, food choices, hobbies and interests, life history, how you like to be addressed and any personal or religious preferences. It also records your healthcare needs, medication and involvement from your GP or other healthcare professionals.

Your care plan is developed with you, and your family can also contribute where appropriate. It is regularly reviewed and adapted as your needs or wishes change.

By listening, learning and getting to know you, our team can provide care that respects your choices, independence and dignity.



ACTIVITIES AND WELLBEING

Life at The Cottage is about having choice, companionship and opportunities to enjoy each day in your own way.

Our activities programme offers plenty of stimulation and variety, while recognising that everyone has different interests and routines. Residents are always invited and encouraged to join in, but there is never any pressure to take part.

Our Activities Coordinator, organises a varied programme including music and dancing, games, afternoon teas, seasonal celebrations, gardening and opportunities to enjoy favourite hobbies. There are also outings to shops, parks, gardens and other places of interest.

Stimulation doesn't always mean a planned group activity. It might be a conversation over a cup of tea, enjoying music, spending time in the garden or sharing time with friends, family or our team.

Residents are encouraged to suggest activities and outings they would enjoy. Whether you love joining in, prefer smaller groups, one-to-one activities, or simply enjoy watching what's going on, the choice is always yours.



COME AND SEE FOR YOURSELF

Choosing a care home is an important decision, and we believe there is no substitute for coming to visit and experiencing the home for yourself.

We'd love to welcome you to The Cottage, introduce you to our team and show you around our recently refurbished home, including our ensuite bedrooms and wonderful countryside views. You can arrange a tour or spend a little longer with us over a cup of tea in one of our lounges, with the opportunity to chat with staff and residents. There is absolutely no obligation.

If you feel The Cottage could be right for you, we'll arrange a pre-admission assessment to understand your individual care and support needs. We can come to you to complete this, whether you are at home, in hospital or elsewhere.

If you are privately funding your care, you can apply directly for a place. If you require financial assistance, your Local Authority will assess your care needs and financial circumstances. We will work with you, your family and other professionals throughout the process to ensure The Cottage can meet your needs.



CONTACT THE COTTAGE



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