

FAIRFIELD NURSING HOME

OUR IMPROVEMENT JOURNEY

An open update for our residents, families and community | September 2026

ALMOST A YEAR OF PROGRESS AT FAIRFIELD

SEPTEMBER 2025: Following a CQC inspection, Fairfield was rated Inadequate. We took the findings seriously and immediately began a comprehensive programme of improvement, with the close support of Wirral Council and additional senior clinical leadership.

Almost a year on, Fairfield is a very different home. We have strengthened our clinical oversight, developed our team, invested in our environment and introduced more robust systems for monitoring the quality and safety of care. We want to share that progress openly with residents, families and anyone considering Fairfield for themselves or a loved one.

Our progress at a glance



STRONGER CLINICAL LEADERSHIP AND OVERSIGHT

OCTOBER 2025: Fairfield Nursing Home strengthened its clinical governance arrangements and engaged Sam Kuppasamy to provide additional senior clinical leadership, quality assurance and governance support.

Sam is a registered nurse with more than 35 years' experience across NHS nursing, senior nursing management, care home management and quality and regulatory consultancy. He holds a BSc (Hons) in Nursing Studies and a Diploma in Health Service Management and has extensive experience in care home improvement, clinical audits, care planning, staff mentoring and regulatory readiness.

At Fairfield, this additional oversight includes clinical auditing, action planning, care planning, medicines, infection prevention and control, safeguarding, mentoring and CQC style quality reviews, with actions monitored through to completion to help ensure improvements are sustained.

We meet with Wirral Council every month to review progress openly and transparently.

INDEPENDENT OVERSIGHT AND SAFER CARE

MARCH 2026: An independent quality review by Wirral Council scored Fairfield 92%, providing important external assurance of the progress being made.

We have increased our own clinical checks, completed a full infection prevention and control audit and replaced any mattresses that did not meet our standards.

We report openly to Wirral Council and CQC on any concerns raised and work together to address them.

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A SETTLED, SUPPORTED TEAM

We have reduced our reliance on agency staff by recruiting our own bank nurse and supporting our team to cover shifts flexibly.

Our clinical leadership and governance arrangements provide ongoing support, mentoring and oversight for the nursing and care team.

RECOGNISED STANDARDS

JULY 2026: Fairfield retained its 5 star Food Hygiene Rating following an inspection.

JULY 2026: Our team completed the Six Steps End of Life Care accreditation.

We meet the National Data Security and Protection Toolkit standard, helping to keep residents' information safe.

APRIL 2026: Fairfield has a review score of 9.2 out of 10 on carehome.co.uk from 17 independently verified reviews, reflecting feedback from residents and families

INVESTING IN OUR HOME

JULY 2026: We have added a new decked terrace for residents to enjoy the outdoors.

AUGUST 2026: Our dining room extension was completed.

SEPTEMBER 2026: Our orangery roof is being replaced.

COMING SOON: Further improvements are planned, including new wet rooms and easier access to the garden from several bedrooms.

LIFE AT FAIRFIELD

Improvement is also about quality of life. Fairfield has an active and welcoming community, with a varied programme of activities, entertainment, visiting performers, exercise, social events and everyday opportunities for residents to enjoy time together. We invite families and anyone considering Fairfield to visit our Facebook page to see recent photos and a flavour of daily life at the home.

See life at Fairfield: facebook.com/profile.php?id=61574942601610

View our website: www.rosewoodhealthcaregroup.co.uk/fairfield

CONTACT US

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BEING OPEN WITH YOU

Our published CQC rating remains Inadequate, based on the inspection carried out in September 2025. CQC has not yet returned to reinspect Fairfield, so this remains our official rating. This update explains the improvements made since that inspection, together with the independent monitoring and external assurance we have received along the way.