FAIRFIELD NURSING HOME

OUR IMPROVEMENT JOURNEY

An open update for our residents, families and community | October 2026

ALMOST A YEAR OF PROGRESS AT FAIRFIELD

SEPTEMBER 2025: Following a CQC inspection, Fairfield was rated Inadequate. We took the findings seriously and immediately began a comprehensive programme of improvement, with the close support of Wirral Council and additional senior clinical leadership.

Over a year on, Fairfield has made significant progress. We have strengthened our clinical oversight, developed our team, invested in our environment and introduced more robust systems for monitoring the quality and safety of care.

With the appointment of our new Home Manager, Theo Anum, in October 2026, we are continuing to build on these improvements, with a renewed focus on clinical leadership, quality and person-centred care.
We want to share our progress openly with residents, families and anyone considering Fairfield for themselves or a loved one.

Our progress at a glance

STRENGTHENED STAFFING

Larger nursing and care team. Reduced agency use

OCT 2025

92% QUALITY SCORE FROM LOCAL AUTHORITY

Conducted by Wirral Council

MARCH 2026

POSITIVE FAMILY REVIEWS 9.2 / 10

From 17 independent reviews on carehome.co.uk

APRIL 2026

CERTIFIED ON SIX STEPS PROGRAMME

Assessed by local authority to deliver palliative care

JULY 2026

FACILITIES IMPROVED

New larger dining room and decked terrace

SUMMER 2026

STRONGER CLINICAL LEADERSHIP AND OVERSIGHT

OCTOBER 2025: Fairfield Nursing Home strengthened its clinical governance arrangements and engaged Sam Kuppusamy to provide additional senior clinical leadership, quality assurance and governance support.

Sam is a registered nurse with more than 35 years' experience across NHS nursing, senior nursing management, care home management and quality and regulatory consultancy. He holds a BSc (Hons) in Nursing Studies and a Diploma in Health Service Management, with extensive experience in care home improvement, clinical audits, care planning, staff mentoring and regulatory readiness.

This additional oversight includes clinical auditing, action planning, care planning, medicines, infection prevention and control, safeguarding, mentoring and CQC-style quality reviews, with actions monitored through to completion to help ensure improvements are sustained.

OCTOBER 2026: WELCOMING OUR NEW HOME MANAGER – THEO ANUM

We are delighted to welcome Theo Anum as Fairfield's new Home Manager, marking another important step in our ongoing improvement journey.

Theo began his career as a registered nurse and brings valuable experience in healthcare leadership and management. He is passionate about maintaining high clinical standards, supporting staff through training and professional development, and delivering safe, compassionate, person-centred nursing care.

His appointment strengthens our day-to-day clinical leadership and provides further support for our nursing and care teams as we continue to build on the improvements made over the past year.

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INDEPENDENT OVERSIGHT AND SAFER CARE

MARCH 2026: An independent quality review by Wirral Council scored Fairfield 92%, providing important external assurance of the progress being made.

We have increased our own clinical checks, completed a full infection prevention and control audit and replaced any mattresses that did not meet our standards.

We report openly to Wirral Council and CQC on any concerns raised and work together to address them.

A SETTLED, SUPPORTED TEAM

We have reduced our reliance on agency staff by recruiting our own bank nurse and supporting our team to cover shifts flexibly.

Our clinical leadership and governance arrangements provide ongoing support, mentoring and oversight for the nursing and care team.

RECOGNISED STANDARDS

JULY 2026: Fairfield retained its 5 star Food Hygiene Rating following an inspection.

JULY 2026: Our team completed the Six Steps End of Life Care accreditation.

We meet the National Data Security and Protection Toolkit standard, helping to keep residents' information safe.

APRIL 2026: Fairfield has a review score of 9.2 out of 10 on carehome.co.uk from 17 independently verified reviews, reflecting feedback from residents and families.

INVESTING IN OUR HOME

JULY 2026: We have added a new decked terrace for residents to enjoy the outdoors.

AUGUST 2026: Our dining room extension was completed.

SEPTEMBER 2026: Our orangery roof is being replaced.

COMING SOON: Further improvements are planned, including new wet rooms and easier access to the garden from several bedrooms.

LIFE AT FAIRFIELD

Improvement is also about quality of life. Fairfield has an active and welcoming community, with a varied programme of activities, entertainment, visiting performers, exercise, social events and everyday opportunities for residents to enjoy time together. We invite families and anyone considering Fairfield to visit our Facebook page to see recent photos and a flavour of daily life at the home.

See life at Fairfield: facebook.com/profile.php?id=61574942601610

View our website: www.rosewoodhealthcaregroup.co.uk/fairfield

CONTACT US

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